# Making The Switch

Changing banks can be a big decision with many challenges that can make the process unnerving and (sometimes) not worth it. At Maple City Savings, we have put together a 5 step process that puts the **ease** in **releasing** yourself from your current bank!





#### **Select Maple City Savings**

You did it! You made the decision to join Maple City Savings Bank, we are happy to have you!





#### **Set Up Your New Accounts**

This is the time to order your debit card, checks, and sign up for online banking



# STEP 3

#### **Stop Using Your Old Account(s)**

You will want to keep your old account open until all outstanding transactions have cleared and have been moved to your new Maple City Savings Account





#### **Switch and Organize**

List, update, and schedule all monthly recurring payments and deposits





#### Say Goodbye To The Old

Done! Once all your transactions have cleared, close your old account(s)

# **Step 1:** Open your Maple City Savings Checking or Savings Account(s) and make your first deposit

You did it! You made the decision to join Maple City Savings Bank. We are happy to help you. Call one of our customer service representatives today to help you decide which products and services best fit your needs!

#### What you will need to open your account

2 forms of Identification: photo ID and secondary identification

Examples: Drivers License (photo ID), passport, social security card, birth certificate, utility bill, credit card statement, marriage license

You must have 2 forms of ID. One of them must contain your name and address. If you are using 2 bills, both addresses must match.

# Step 2: Link use of your old personal account(s) with new account

**Keep the old account open** until all outstanding checks have cleared and you have moved scheduled transactions to your new Maple City Savings Bank personal checking account.

### **Step 3: Switch your scheduled payments to your new account(s)**

Remember to have your new checking account, routing number, and debit card numbers, and expiration date available when you switch your scheduled payments. Use the following worksheets to determine all payments that you need to consider updated.

## **Step 4: Close your old personal account(s)**

Once all your transactions have cleared, and your payments are switched over to your new account, close your old account(s). Close your account(s) over the phone or in person. Be sure to ask for the account closures in writing.

